

Outdoor Action Mail Order Returns Form.

Please do not use this form for either faulty or incorrect goods sent to you, there is a separate form for these on our website.

Customer Name _____

Order Number: _____

Order date and time _____

Order Invoice Address

Address line 1: _____

Address Line 2: _____

Town: _____

County: _____

Post Code: _____

Contact Phone Number

DAYTIME _____

MOBILE _____

Item[S] Returned inc. Description and reason for return.

1. _____ Size: _____ colour: _____

Reasons for return: _____

2. _____ Size: _____ colour: _____

Reasons for return: _____

3. _____ Size: _____ colour: _____

Reasons for return: _____

Do you require a refund or Exchange _____

If you require an exchange please fill in the descriptions below

ITEM DESCRIPTION

1. _____

Size: _____ colour: _____

1. _____

Size: _____ colour: _____

1. _____

Size: _____ colour: _____

Please note if you require an exchange, there will be a reposting charge debited from your Card, this will be charged at the original postage costs. If you wish to return a tent please get in contact with us first to discuss this. Please note that any returned item are being returned according to our terms and conditions on our website. We would recommend any item being returned that you do so using either recorded or Special Delivery with the correct amount of insurance. Outdoor Action Cannot be held responsible for any returned item lost in the post.