

Outdoor Action returns form for refunds and exchanges

All returns are done so as per our terms and conditions that can be found on our website. For faulty or incorrect goods sent please email us first at info@outdooraction.co.uk before returning anything.

Before sending your item back please make sure of the following

The item is still in a new and unused condition, free of odours and pet hairs

All labels and swing tags are still attached to the garment

Any items which are blister packed are still in the condition in which they are sent

Tents and canopies have not been erected and are still in the original box

For more information please refer to our terms and conditions

Order number

Name

First line of address and postcode

Phone number

Items being returned, including size and colour

Reason for return (please tick)

Size ☐ Colour ☐ Fit ☐ Don't like ☐ Other ☐

What action should we take (please tick)

Refund ☐ Exchange ☐

If exchange, please state below codes, colours and sizes

If you are requiring an exchange please note there will be a reposting charge that will be debited from your card of payment, this will be charged as per the original cost. If you had free postage then there will be a postage amount that will be charged at our standard postage rate for your area. If we require any further payments we will notify you via email to ask permission to debit the amount from your account. A confirmation email will be needed from